



Privacy Statement

Sails on Lavender Bay (Milk and Two Pty Ltd) respects your privacy. This Privacy Policy describes the information we collect, and the manner in which we may use such information. We may modify or supplement this Privacy Policy from time to time. If we change this Privacy Policy, we will post those changes on this page of our website. We are committed to ensuring that to the best of our ability we meet all the requirements of the National Privacy Principles and the Privacy Act.

Collection of information

Sails on Lavender Bay collects information about you in 3 different ways:

1. **Making a booking via TheFork:** When you make a booking at Sails on Lavender Bay restaurant using the third party software TheFork, we will ask you to provide certain information about yourself. This information may include name, mailing address, e-mail address, phone number, credit card number. We will collect personal information such as this only when it has been voluntarily provided by you.
2. **Purchasing a Gift Card:** When you purchase a Gift Card we collect contact information such as your name, mailing address, credit card information and e-mail address.
3. **Cookies/IP Addresses:** Sails on Lavender Bay's primary website, www.sailslavenderbay.com does not collect permanent cookies.

Use of information

We use the information we collect from you in order to provide you with specific services. For example, we use your contact information (eg. name, address and credit card information), to provide you with, and/or bill you for, any transactions you wish to make.

- We may also use this information to improve our marketing efforts and services, analyse site usage and customise our website's content and layout.

- We may also use this information to notify you (via e-mail, SMS and other on and off-line communications) of the status of your reservation, changes to the reservation, special offers, restaurant updates, discounts, and new products and services related to the restaurants that you have purchased from or made a reservation at. If you do not wish to receive these communications from us, please notify us by e-mail at info@thesugargroup.com.au or call +61 2 9955 5998.

Security

We process online customer orders and collect and store personally identifiable information using industry standard secure encryption technology. This technology encrypts the information you input before it is sent to us via the Internet. In addition, all of the customer information we collected on our website is stored on our host server which is located in a restricted access area and is password protected.

Correcting & updating information

We appreciate your comments and questions regarding this Privacy Policy. If at any time you believe we have handled your information otherwise than in accordance with this Privacy Policy, please notify us by e-mail at info@thesugargroup.com.au or call +61 2 9955 5998, and we will use commercially reasonable efforts to investigate and, if we deem necessary, remedy the matter.

Feedback

You may also request to have any of your personal information corrected or updated by sending an e-mail to the following e-mail at info@thesugargroup.com.au or call +61 2 9955 5998.